



Returns Policy– Bliinx Eyecare Ltd

1. This policy is to work in conjunction with appropriate legislation Consumer Rights Act 2015 within the UK which allows the following if your glasses develop a fault:
 - within 30 days of purchase you are entitled to a full refund
 - Up until 6 months after purchase you can ask for a repair or replacement free of cost
 - If this repair or replacement fails you can reject the glasses for a full refund or a price reduction if you wish to keep them.

(written with reference to 'Which' Consumer-rights)

Frames will be warranted for this period against manufacturing faults from the time of sale to the customer; lenses in frames will be warranted for 2 years from the time of sale to the customer. This relates to manufacturing faults only and will not extend to scratches and excessive wear and tear.

2. If your frame purchased has a longer manufacturer's guarantee then this period will be honoured. Most of the Bliinx frames have a year's warranty from the supplier.
3. All lenses must be cared for using suitable lens cleaners.
4. Frames will not be suitable for return if worn on top of customer's head and subsequently stretched or broken
5. No refund or replacements will be made for accidental damage to frame or lenses howsoever caused.
6. No returns will be made for the choice of a frame that the customer no longer likes or is unhappy with the style or look of the frame. All customers must ensure that they are happy with their frame choice and fit on ordering of the final product.
7. If you feel the prescription in your glasses is incorrect as a fault of your sight test, then the prescription will be checked free of charge by our optician.